

Purpose and Overview

1. Purpose of this document is to outline the Covid-19 compliant guidelines for Beulah Beach WhiteOut winter retreats.
2. Procedures were developed using County, State and Federal guidelines in addition to several national organizations that represent Resorts, Camps and Conferences (ACA, CCCA).
3. Detailed procedures have been developed for healthcare, housing, housekeeping, and food service.

FAQ's

How are you planning for the arrival of your volunteer staff?

- All staff members will have temperature checks upon arrival.
 - If a staff member has a temperature above 100 degrees fahrenheit upon arrival to Beulah Beach, they will be quarantined on-site or will be asked to return home if able.
- A COVID-19 questionnaire will be administered before staff arrive and again at time of arrival.
- Regular Screening and Assessment
 - A daily temperature screening of all staff will take place prior to interaction with campers each morning.

How will campers be screened for COVID-19 to ensure they do not bring in the virus?

- Each camper will be required to have a "Medical Screening Intake Form" completed before they are able to attend their retreat.
- Each camper will have his or her temperature at their arrival to Beulah Beach as well as in the morning of each day of their camp session.
- It will be strongly recommended to WhiteOut attendees practice healthy social distancing guidelines and monitor any COVID-19 related symptoms prior to attending camp.
- Attendees will be required to bring a facial covering with them to WhiteOut
 - Beulah Beach will follow the regulations of the Ohio mask mandate.
- It will be strongly recommended that campers with pre-existing medical conditions (i.e. diabetes, asthma, immunocompromisation) seriously evaluate attending camp WhiteOut this year.

If you have a suspected case, what will be your protocol?

- The Nursing Staff will be notified of any staff members or campers who present a temperature or any other COVID-19 related symptoms will be quarantined and further evaluated.
- Parents of any camper who presents symptoms will be notified immediately and will be asked to come pick up their camper as soon as they are able.
- Local Health Department will be informed of any confirmed COVID-19 cases.

- Upon camper departure, housing will be thoroughly sanitized/disinfected by trained staff wearing PPE.

What is your communication plan in the case someone who attended camp was diagnosed with COVID-19?

- If a guest were to test positive for COVID-19, Erie County Health Department would be notified immediately.
 - Erie County Health Department said we will be put in contact with an Epidemiologist to attempt to trace where it began.
- Other camper parents will be notified *only if* there is a positive test.
 - We were counseled by the Erie County Health Department not to contact other camper parents if a camper shows a fever and/or COVID-19 symptoms but does not test positive.

What are your plans to contain an outbreak? Do you have the space for isolation and quarantine, with a private bathroom and bedroom for each suspected case?

- Two rooms in the lodge will be designated for quarantine and as well as the nurses station restroom.
- Staff cabins will be set aside and available in the event of staff quarantine.

How will you set up your dining facilities to limit gatherings and promote social distancing?

- Plexiglass will be placed from the sneeze guard to the top of the steam table to ensure that no guest can touch or accidentally sneeze or cough on the food.
- Employees will be serving all food and placing plates at the end of line where guests can pick them up.
 - The salad and dessert will be served off the steam line with two (2) employees serving.
 - All salads will be premade, tossed salads.
- All silverware will be pre-rolled and set on the table.
 - A glass of water will be placed with each silverware setting.
- All drinks will now be served.
 - Guests will have the option of water or one of two juices.
 - One or two staff members will refill glasses from pitchers.
- Toast and bagels will not be done as it has been in the past. New options are being explored as possibilities to continue to offer these items.
- Bulk cereal will not be served.
 - The bulk cereal we currently have will be served from behind the steam line until we are out.
 - Single-serve bowls of cereal and pints of milk will be offered once bulk inventory has been served.
- Coffee and tea service will now be served from a coffee cart with options coffee and black tea only.

- Cream and sugar will be as follows: standard creamer, real sugar, sugar alternatives.
- The coffee machine in the lodge and center will be turned off till further notice.
- Guests will be notified they will be unable to get coffee in the cafeteria unless there is a staff member there to serve.
- Vending machines will stay open and will be sanitized at least twice daily.
- All staff members will be required to wear a mask and gloves.
 - Daily health checks according to the health department will be done including taking staff members temperature at the beginning of their day.
- All guests will be required to wash hands thoroughly before entering the cafeteria.
- Tables will be set in the main upper cafeteria area as well as the lower level of the cafeteria with a maximum of five guests per table to ensure social distancing guidelines are followed.
- Guests will be asked to remain seated at their designated table and to not move around the cafeteria to other tables.
- Each table will have trays to be used for used silverware and plates.
 - One person from each table to take the trays to the window to be washed.
- Signage will be placed throughout the cafeteria with specific guidelines to be followed.

How will your accommodations be set up to allow for social distancing?

- Res Campers will be staying in separate accommodations in accordance with social distancing protocol.
 - Bathrooms will be shared exclusively for those in their designated group.
- Staff Accommodations
 - Staff housing will be arranged at a maximum of 1-3 staff per accommodation. (depending on size of accommodation)

How have you expanded your cleaning/disinfecting protocols?

- Office areas will be limited to necessary staff
 - Staff will avoid sharing desks, etc. If sharing needs to happen, the area will be wiped down/sanitized in between use.
- Housekeeping, food service, and programs team are coordinating and determining which areas each group will be responsible for cleaning according to CDC, state, and local guidelines.
 - Staff members will be required to wash facial covering each day.
 - Housekeeping will have an expanded daily checklist.

Further Information

- We're evaluating all of our activities and programs to determine opportunities to alter, enhance, or swap out to keep them in compliance with our many policies and protocols. Each activity will be subject to additional sanitation and hygiene protocols.
- While they are resting, campers and staff bunks are being configured for Head-to-Toe arrangements to provide additional distancing.
- Staff members will be required to sleep in their assigned bunk each night.